

Write the correct letters in the boxes for Question 1 and 2.

- How many ticket machines are there in the station?
 - one
 - two
 - three
 - four
- What is Joe doing?
 - buying tickets
 - drinking coffee
 - asking for information
 - waiting for a train

Circle the correct sign(s).

- Which sign(s) should passengers look for if they want to go up the bridge?



Put the letters in the correct order.

- How can Bill go from the ticket office to Platform 1?
 - Walk past the information desk and take the lift.
 - Cross the bridge.
 - Take the escalator down to Platform 1.
 - Go out of the ticket office and turn right.

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London Train Station Timetable



Destination	Train No.	Departure	Arrival
Bath Spa	1	09:00	10:20
	2	12:30	13:50
	3	19:15	20:35
Gloucester	4	10:00	11:50
	5	19:00	20:50
Newport	6	11:15	13:04
	7	20:00	21:49
Cardiff	8	13:45	15:50
	9	20:00	22:05

Write the correct letters in the boxes for Question 1 and 2.

- When does the last train to Bath Spa leave?
 - 09:00
 - 12:30
 - 19:15
 - 20:30
- How long does it take to get from London to Newport?
 - one hour
 - one hour and forty minutes
 - one hour and forty-nine minutes
 - two hours

Fill in the blank with a word from the text.

- The opposite meaning of 'departure' is _____.

Write the answer in the box.

- Which city is the furthest from London?
-

Travel agent: Hello, I am Eric from Holiday Tours. How may I help you?

Agatha: I would like to book two tickets from Hong Kong to Lille in France.

Travel agent: Sure, on which date would you like to travel?

Agatha: We would like to travel in the evening of 22nd December, and in economy class please.

Travel agent: There are seats for the flight on 22nd December. It's \$10,100 per ticket. But if you can travel the next day in the morning, the tickets cost \$300 cheaper each. Would you like to travel on 22nd or the next morning?

Agatha: We can travel the next day. Please book two one-way tickets from Hong Kong to Lille. The passengers' names are Agatha Weasley and Peter Brown. Please e-mail us the tickets at agatha@crmail.com.hk.

Travel agent: No problem. I have made a reservation for you. The e-tickets will be sent to you after you pay the ticket fees. Thank you for booking your tickets with Holiday Tours. Please feel free to contact us if you need any help. Have a nice day!

Agatha: You too. Thanks a lot for your help.

Write the correct letters in the boxes for Question 1 and 2.

- How much does Agatha need to pay for the two tickets?
 - A. \$10,100
 - B. \$19,600
 - C. \$19,900
 - D. \$20,200
- What does Eric NOT do?
 - A. note down Agatha's e-mail address
 - B. check available flights
 - C. book a flight for Agatha
 - D. pay the ticket fees

Complete Peter's boarding pass.

BOARDING PASS		BOARDING PASS	
CLASS 3.	BOARDING TIME 10:00	NAME	_____
FLIGHT _____	DATE 4. _____	SEAT	_____
GATE _____	SEAT _____	FROM	_____
FROM Hong Kong	TO 5. _____	TO	_____
NAME OF PASSENGER 6. _____		FLIGHT & DATE	_____



The airline staff are making announcements.

1 Good evening, this announcement is for passengers travelling on Skywalker Airline Flight EX100 to Beijing. Please note that the boarding gate has been changed from Gate 7 to 22. The flight will take off half an hour later than its original departure time 9:30 pm because of the typhoon. Passengers have to be at Gate 22 half an hour before the new departure time for boarding. Thank you.

2 Good evening, passengers travelling on Skywalker Airline Flight EX100 to Beijing. This is the pre-boarding announcement. The flight is now ready for departure. Please have your boarding pass and passport ready. Boarding will begin in about 10 minutes. Thank you.

3 This is the final boarding call for passengers John Smith and Mary Harris travelling on Skywalker Airline Flight EX100 to Beijing. Please go to Gate 22 immediately. The aircraft doors will close in about five minutes. Thank you.

Write the correct letters in the boxes for Question 1 and 2.

1. Where can the passengers hear Announcement 2?
- A. at the check-in area
 - B. at the boarding gate
 - C. on the plane
 - D. at the arrival gate



2. What does 'aircraft' mean?
- A. train
 - B. gate
 - C. airline
 - D. plane

Answer Question 3 in a complete sentence.

3. According to Announcement 1, what is the new departure time?

Complete the table.

Flight number	4. _____
Boarding gate number	5. _____

The airline staff are making announcements.

1

Ladies and gentlemen, welcome on board Turner Airlines Flight BA661 from Hong Kong to Taipei. We are ready for take-off in a few minutes. Please fasten your seatbelts and put your baggage under your seats. Also, please turn off all electronic devices such as computers and mobile phones. Smoking is not allowed on the plane. Thank you for flying with Turner Airlines. Have an enjoyable journey.

2

Good morning. This is your captain speaking. Welcome everyone on Turner Airlines Flight BA661 from Hong Kong to Taipei. It is ten in the morning. Our cabin staff will start giving snacks and drinks to you in 30 minutes. We will land in Taipei in one and a half hours. I will get back to you again at eleven, before we reach our destination. Until then, sit back, relax and enjoy the rest of the flight.

Write the correct letters in the boxes for Question 1 and 2.

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|--|--|
| <p>1. What can the passengers NOT do just before the plane takes off?</p> <p>A. fasten their seatbelts
B. put their baggage under their seats
C. turn off their mobile phones
D. smoke</p> | <p>2. When will the flight arrive at its destination?</p> <p>A. at 10:00 am
B. at 10:30 am
C. at 11:30 am
D. at 12:30 pm</p> |
|--|--|

Circle the correct picture.

3. Where can the passengers hear the announcements?



Answer Question 4 in a complete sentence.



4. What is the destination of Flight BA661?

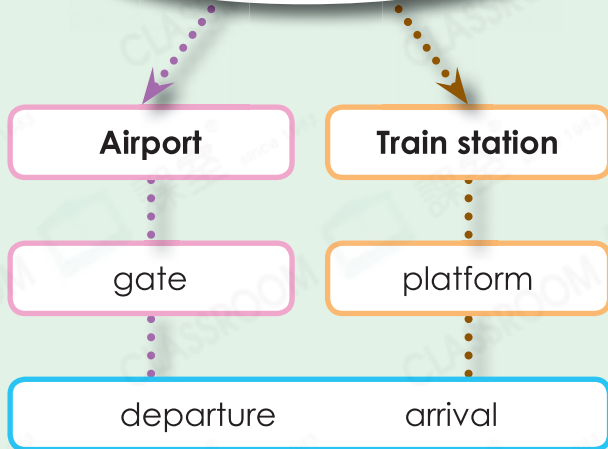


Bank of Vocabulary



Think Smart

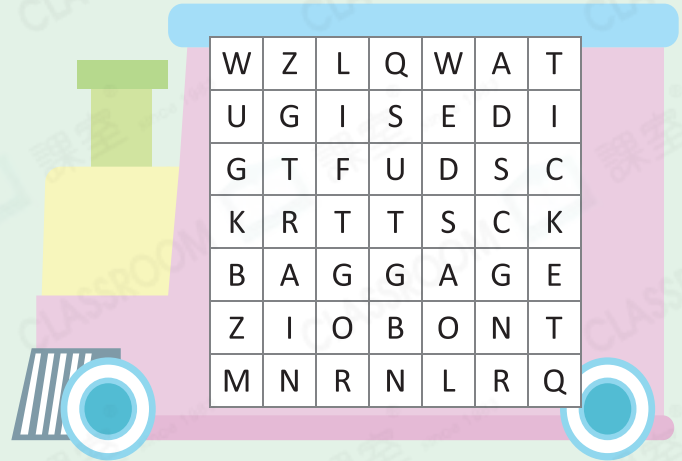
Travelling Abroad



Word Fun

A. Circle the words in the wordsearch.

lift ticket baggage train



B. Match the signs with the given words.



- a. departure
- b. arrival
- c. escalator
- d. information

1.

2.

3.

4.



Visit our Online World for more vocabulary.



Write Smart

C. Complete what the airport staff member says with the words from Word Box.

Welcome to the airport. On your left is a boarding

1. _____. This is where passengers get on planes. They need their passport and 2. _____ pass for boarding. Usually business class passengers board the plane before 3. _____ class passengers. If passengers are with children, 4. _____ staff will let them board first.

WORD BOX

- airline
- gate
- economy
- boarding