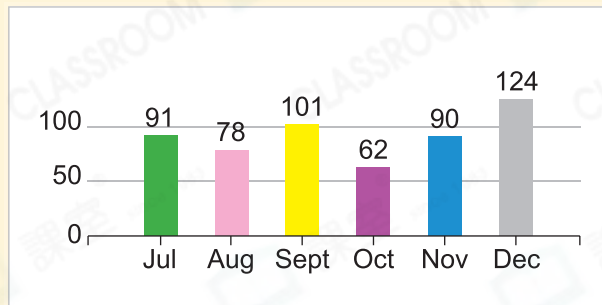


Karen is reading a survey report about phone deception.

Over the past six months, the police have received more than 500 reports of phone deception (see Figure 1), with over 70% of them resulting in financial loss. The amount of money could reach millions of dollars.

Figure 1



This is how one of the common scams worked. The criminals, who posed as government officials, called the victims and told them that they had a parcel taken by the police as it was involved in criminal activities. Then the criminals asked the victims to make online money transfers so that **they** could avoid going to jail. Before they finally discovered it was a scam, their money was already gone. Apart from government officials, there were also cases in which the criminals pretended to be officers in banks or staff members from postal services.

Everyone should stay more alert to unknown phone calls. Never disclose any bank account details and personal information to anyone suspicious.

Choose the best answers by blackening the circles.

- skill** 1. Choose the best title for the survey report.
- A. How to deal with phone scams
 - B. People lose money from scams
 - C. Phone calls are dangerous
 - D. Beware of phone deception
3. Karen may _____ after reading the survey report.
- A. report the statistics to the police
 - B. change her bank account number
 - C. tell her grandparents to be careful of calls from strangers
 - D. update her personal profile on social media

2. In line 11, the word **'they'** refers to _____.

- A. the police
- B. the criminals
- C. the victims
- D. the government officials

Q2
Read the sentence with the word in question carefully.

Write 'T' (True) or 'F' (False) in each box.

4. (a) Figure 1 shows that some phone scams result in financial loss.
- (b) Some callers of phone scams pretended to be postmen.