



Unit 8 Practice

Part A

Task 1 (p.23)

Announcer : Part A. Situation.

You are Gloria Wong. You are working as a part-time waitress in a restaurant.

You will have a total of three tasks to do. Follow the instructions in the Question-Answer Book and on the recording to complete the tasks. You have two minutes to familiarise yourself with Tasks 1 to 3 before the recording begins.

Task 1.

You are taking bookings from some customers. Listen to the phone calls and complete the table below. On the floor plan, mark the tables which the customers will sit at with the letters (A-C).

You now have 30 seconds to study the task. At the end of the task, you will have 30 seconds to tidy up your answers.

Conversation A.

Gloria : Hello, this is the Silver Dragon. Can I help you?

Mrs Green : ^② Yes, I'd like to reserve a table for 3 tonight please.

Gloria : OK. For what time please?

Mrs Green : For 6:30.

Gloria : I'm sorry, there's no table available at that time. ^⑩ I could get you one at 7:00, but it's in the outdoor dining area.
Would that be OK?

Mrs Green : Sure, that's fine. ^③ Also, it's my son's birthday and I'd like to have a cake at the end of the dinner.

Gloria : Of course, that's no problem. May I have your name and phone number please?

Mrs Green : ^① It's Mrs Green ^④ at 2356 7788.

Gloria : 2356 7788... OK. Thanks. See you tonight at 7:00!

Mrs Green : Thanks. *

Announcer : Conversation B.

Gloria : Hello, this is the Silver Dragon. Can I help you?

Mr Swanson : ^⑥ Hi, I'd like to book a table for 4 at 7:30 please.

Gloria : Very well. What's your name and number please?

Mr Swanson : ^⑦ It's Mr Swanson at 2235 6666. Also, will there be a band tonight? I'd like to have a quiet table.

Gloria : The band starts at 8:00 tonight, perhaps you could come earlier? ^⑤ I have a table available at 7:00.

Mr Swanson : OK, that'll be fine. It's not near the kitchen or the washrooms, is it?

Gloria : No sir, the kitchen and washrooms are all the way in the corner. ^② This table is near the entrance, and it's screened from the rest of the main dining area by some potted plants, so it's very quiet.

Mr Swanson : OK, that sounds good. We'll come at 7:00.

Gloria : Fine, see you then. *

Announcer : Conversation C.

Gloria : Hello, Silver Dragon. Can I help you?

Dr Wong : Hi this is Dr Wong from the university. We're having a class reunion tonight and we need a table for 12 people.

Gloria : That's quite a large group. How would you like the table to be arranged?

Dr Wong : It would be great if we could sit at 2 or 3 tables right next to each other.

Gloria : Let me see... When will your group arrive, sir?

Dr Wong : We'll arrive at around 8:30.

Gloria : OK... yes, we have 4 free tables for you.

Dr Wong : Great. Are the tables next to each other?

Gloria : Yes, they are. Let me write that down... put the tables... together. OK, may I have your number please?

Dr Wong : It's 2665 7645.

Gloria : Thanks, Dr Wong. See you at half past eight then!

Announcer : This is the end of Task 1. You now have 30 seconds to tidy up your answers.

Task 2 (p.24)

Announcer : Task 2.

You are writing down a recipe for two new chefs. Mr Cheung, the restaurant owner, is making the dish while talking to you. Listen to the conversation and complete the recipe below.

You now have 30 seconds to study the task. At the end of the task, you will have 1 minute to tidy up your answers.

Mr Cheung : Gloria, now I'll show you a new dish. Please write down the recipe for the 2 new chefs. Are you ready?

Gloria : Yes. How do you start?

Mr Cheung : We need 1 tablespoon of herbs, 4 tablespoons of butter and 2 cups of shredded smoked cheese.

Gloria : I guess the dish must be quite creamy.

Mr Cheung : Exactly. We also need 6 small red potatoes, 2 carrots, and 1 small onion.

Gloria : And they all need to be diced, right?

Mr Cheung : Right, also we'll need some grated garlic.

Gloria : OK.

Mr Cheung : And 12 ounces of heavy cream.

Gloria : Wow, more cream.

Mr Cheung : The last ingredient is 6 cups of chicken stock.

Gloria : OK, I've got it.

Mr Cheung : Now, here's the process. First, melt the butter in a pan. After the butter melts, fry the onions and the carrots in the butter.

Gloria : OK.

Mr Cheung : Cook it until the onions and carrots are soft. Then add the herbs, garlic and potatoes and stir for 3 minutes.

Gloria : Right.

Mr Cheung : Now pour in the chicken stock and boil it for 20 minutes. When that's done, we'll add the cream and cheese and stir them. Finally, simmer it until the cheese is melted.

Gloria : Wow, it really is going to be thick and creamy.

Announcer : This is the end of Task 2. You now have 1 minute to tidy up your answers.

Task 3 (p.25)

Announcer : Task 3.

Mr Cheung asks you to go to nearby shops to do some tasks. He is telling you about the locations.

Listen to the conversation and mark the letters (A-F) on the map below.

You now have 30 seconds to study the task. At the end of the task, you will have 30 seconds to tidy up your answers.

Mr Cheung : Gloria, we've got a lot of orders today and I need you to deliver some of them for me.

Gloria : Sure.

Mr Cheung : ^② First of all, I've got a package here that you need to take to the post office.

Gloria : Is there one near here?

Mr Cheung : Yes. Just walk along Garden Road and you'll see it next to the Marymore Hotel.

Gloria : OK.

Mr Cheung : ^① From the post office, just keep going on Garden Road. The first order you have to deliver is to Tina's Watches. The shop is in Garden Road, right across River Road. It's opposite Tony's Supermarket.

Gloria : So it's next to the MTR station, right?

Mr Cheung : Right. ^③ Then the second order is for May's Laundry.

Gloria : Where's that?

Mr Cheung : It's on Major Road, on the left of Virgin Records.

Gloria : No problem.

Mr Cheung : Let's see... Next, please go to the bank for me. I need you to get some coins for the restaurant. Here's \$1,000.

Gloria : ^④ Where's the bank?

Mr Cheung : It's the Southern Bank at the corner of Smith Road and Major Road. It's just opposite to the Star Café.

Gloria : I hope I don't lose all this money!

Mr Cheung : Be careful. ^⑥ Anyway, after going to the bank, please deliver the order to Ron's Print Shop. Keep going down Smith Road and you'll see the shop. It's between the 7-10 and the phone shop. Pick up our new business cards.

Gloria : Oh. Good, we're almost out of cards.

Mr Cheung : Finally, please go to the supermarket on King's Road. We need 6 bottles of soy sauce.

Gloria : Do you mean Tony's Supermarket?

Mr Cheung : ^⑤ No, please go to the old one opposite the school. It's called First City Supermarket. It's at the intersection of River Road and King's Road.

Gloria : OK. I'll be back as soon as I can.

Mr Cheung : Thanks Gloria.

Announcer : This is the end of Task 3. You now have 30 seconds to tidy up your answers.

Part B (pp.26-30)

Announcer : Part B. Situation.

You are Ginny Lam. You are working as a waitress at your uncle's restaurant in the summer holiday.

You will listen to a conversation between you and your dad. As you listen, you can make notes on page 1 of the Data File.

Follow the instructions in the Question-Answer Book and on the recording to complete the tasks. You will find all the information you need in the Question-Answer Book, the Data File and on the recording.

You now have five minutes to study the tasks and the Data File.

The conversation will begin now.

Dad : So, Ginny, how's your part-time job going?

Ginny : It's OK, I guess.

Dad : You sound a little unsure. You just started about a week ago, right?

Ginny ^{T5③} : Right, I started on the 3rd of July.

Dad ^{T5⑦} : What does Uncle Terence ask you to do? Take orders?

Ginny : Yes and it's extremely busy during lunch and dinner hours. I'm so afraid that I may make mistakes on some of them.

Dad : I'm sure you've been doing fine so far.

Ginny : Thanks, Dad. ^{T5⑧⑨} I also have to buy supplies and serve customers.

Dad : What things do you have to buy?

Ginny : Anything basically. That's fun to do.

Dad : Have you met any rude customers?

Ginny : Luckily I haven't. ^{T5①} Actually, the work is interesting. ^{T5②} But it's also tiring. Every night when I get home, I'm exhausted — I had no idea that being a waitress was a tough job.

Dad : Is there anything that you don't like about it?

Ginny ^{T5⑩} : The one thing I hate is cleaning the washrooms. It gets so disgusting sometimes.

Dad : That's a part of the work though...

Ginny : I know. ^{T4⑮, T5⑫} Luckily, the staff in the restaurant are all friendly and cheerful.

Dad : Great. Are you learning a lot from them?

Ginny : Yes, I am learning to cook now.

Dad : Really, is Uncle Terence teaching you that?

Ginny : No, another chef is. ^{T4⑯, T5⑬} There're 3 great chefs from India. They're very experienced. ^{T5⑭} One of them taught me how to make curry.

Dad : How do you get along with them?

Ginny : Oh, they're great. They work a lot harder than I do, but everyone's so cheerful. I think even the customers can feel it.

Dad : I'm glad you're getting to know the people there.

Ginny : You should come by to meet some of them one day.

Dad : Maybe I will.

Announcer : That is the end of the recording. You now have 30 minutes to finish the tasks.