



Exams Corner — Listening

Part 1 (pp.90-91)

Announcer : Part 1.

You are listening to a radio show about the dangers of travelling on planes.

Listen to the radio show and also use the Background Facts to fill in the Information Sheet.

The radio show will be played twice. Do as much as you can the first time and complete all answers the second time. You have one minute to read the Background Facts and the questions on the Information Sheet.

The radio show will begin now.

[Host : Hello everyone. I'm your host John Wong and today we've been talking about the dangers of air travel. Now it's time for you to express your opinions. We're opening the phone lines to anyone who wants to call in. Hello?

Caller 1 : Hello, John. This is Janice.

Host : Hi Janice, thanks for calling.

Caller 1 : I'd just like to comment on the possibility of getting sick on a flight. I fly a lot and I used to get sick all the time, but I've found that taking lots of vitamin C before, during and after the flight helps me a lot. ^④ During a long flight, it's a good idea not to wear shorts, skirts and sandals, as they expose your skin, which leads to a cooling effect that reduces the blood supply to your legs and feet. Many people may feel cold on the plane, so bring along a light jacket. If you feel cold, you may request a blanket anytime.

Host : Thanks for sharing those tips with everybody, Janice. OK, now we're talking to caller 2. Who is this, please?

Caller 2 : Hi John, my name is Sarah — I'm a flight attendant and a registered nurse. I'd like to add some information for frequent flyers. ^⑤ First of all, the airlines alternate fresh and re-circulated air during the flight, but the fresh air starts in first class, so by paying a little more, you can get fresher air and a bigger seat with more legroom.

Host : Really? I guess there's a reason that first class is so expensive.

Caller 2 : Yes. But I ask you, what's more important, your money or your health? If you do fly economy, I would recommend bringing your own food. The food in economy class is very oily and salty. Having this type of food can lead to dehydration.

Host : OK, thanks Sarah for your tips. Let's see, we have time for one more caller. Who am I speaking to?

Caller 3 : This is Richard from Ottawa. I just want to say that you left out some information for people with chronic illnesses. The airlines aren't equipped to help people in a medical emergency. ^⑦ It's very important to have your medicine with you ^⑧ and also a card showing your health conditions and what to do in an emergency. ^⑦ Be sure to tell the flight attendant about your special needs too.

Host : That's another helpful tip. Thanks Richard. Next week we'll have a new topic...]

Announcer : Now listen to the radio show again.

Repeat []

You now have 40 seconds to check your answers.

This is the end of Part 1. *



Part 2 (pp.92-93)

Announcer : Part 2.

Mrs Chan and her family are going on a trip to Copenhagen, Denmark. She is discussing the trip with a travel agent.

Listen to the dialogue and fill in the travel plan. The dialogue will be played twice. Do as much as you can the first time and answer all questions the second time. You now have 30 seconds to read the questions.

The dialogue will begin now.

- [Eric : Good morning. Welcome to Bauhinia Travel Agency. This is Eric. How can I help you?
- Mrs Chan : Good morning. I'm Mrs Chan and I'm going on a trip to Copenhagen with my family so I'd like to book the flight and hotel rooms.
- Eric : OK. Please take a seat first, Mrs Chan. Let me fill in this travel plan for you. You're travelling with your family to Copenhagen. And you're Chinese, right?
- Mrs Chan : Yes. That's right.
- Eric : Could you tell me your expected departure date and return date?
- Mrs Chan : I want to leave on the 2nd of December and return on the 27th of December.
- Eric : Let me see...there's one flight available. It's from Northern Europe Airlines, but since there's no direct flight from Hong Kong to Copenhagen, you need to transfer in Singapore.
- Mrs Chan : I wish I could stop over in Finland. Anyway, it's fine for me. What's the departure time?

- Eric : It's 9:00 am and you should check in 2 hours in advance. You will arrive in Singapore at around 12:40 pm.
- Mrs Chan : OK. Will we be staying at a transit hotel in Singapore?
- Eric : No, you won't because the flight to Copenhagen will depart at 2:10 pm.
- Mrs Chan : Oh, that's great. I don't want to waste too much time there.
- Eric : The flight number for this flight is NE957. After arriving in Singapore, you should pick up your luggage and check in for the flight to Copenhagen before 1:50.
- Mrs Chan : Oh, I hate rushing things.
- Eric : But it can save you time and you'll arrive in Copenhagen earlier.
- Mrs Chan : Yeah, that's true.
- Eric : You'll travel to Copenhagen on Danish United Airlines. The flight leaves Singapore at 2:10 pm and lands at 3:35 am the next day.
- Mrs Chan : It's a long flight...
- Eric : It is but you can enjoy their excellent on-board entertainment. By the way, the flight number for the second flight is DA757. You need to go to Terminal 1 for the connecting flight.
- Mrs Chan : OK. Is there any good accommodation in Copenhagen you can recommend?
- Eric : Hmm...many of our customers liked the Sunshine Copenhagen. It has big, clean apartments which can accommodate 4 people.
- Mrs Chan : It must be expensive then.
- Eric : It's only DKK\$1,200 per night.



Mrs Chan : That's a very good price!

Eric : It really is.

Mrs Chan : OK. I'll book this one.

Eric : That means you'll stay there from the 3rd of December to the 27th of December; that's 24 nights.

Mrs Chan : Yes.

Eric : ¹⁵ Please note down the reservation number — 20305HK... HK in capital letters. You may quote this number when you want to ask for any information about your booking.

Mrs Chan : 20305HK... OK. So, how much will the deposit be...]

Announcer : Now listen to the dialogue again.

Repeat []

You now have 30 seconds to check your answers.

This is the end of Part 2. *